

# VPB Connect

Unlock the full potential of OpenVPB with **VPB Connect**. Quickly and seamlessly dial contacts, including cell phones, from within any browser or device. VPB Connect improves the experience and saves time for volunteers and lets you reach even more supporters, all in the tool that you and your volunteers already know and love.



## Integrated Workflow

Easily set-up VPB Connect from the same interface you would a Virtual Phone bank. That means the same script creation and universe selection you know and love, as well as improved calling analytics and contact method scoring.



## Efficient Virtual Volunteering

Cut down on time between calls and make more meaningful contact without sacrificing the volunteer experience. By combining features from the NGP VAN dialer with a more volunteer friendly workflow, VPB Connect ensures that your remote Phonebanks will be more efficient than ever.



## Support Contact

Simulate an in-person Phonebank with an organizer by designating a support contact with a name, email, and phone number on your VPB Connect list. Volunteers who need assistance while calling can easily reach out to the right person for help.



## Script Branching

*(Coming September 2020)*

Cater script responses to the flow of the conversation, in real-time. With a branched scripts on VPB Connect, you are not only making more dials, but having more meaningful conversations.

By giving more options and responses for volunteers to follow while making calls, you are improving the virtual volunteering experience.

VPB Connect is simple to set up and use. To have it enabled for your committee or campaign, contact your Account Executive.